

# Parent Information & Policy Page



## Dance Attire

We recommend clothes that are easy to move around in and what they wear to school that day is perfectly acceptable for dance class. Some of our students do wear dance attire and that includes anything from ballet slippers, tights, leotards, tutus, etc. but is not mandatory for TwinkleToes classes.

## Class Payment Information

All tuition payments, for all our locations, are done through auto-debit each month on the 1st of the month. If you prefer to have it done on a different day or have any questions, please email [Amanda@gotwinkletoes.com](mailto:Amanda@gotwinkletoes.com) for payment questions or to update a card that you have on file.

You can update your card information online on our Class Notes page.

## Leaving TwinkleToes Classes Due to Relocation, Graduating to Kindergarten, Etc

If your child will be leaving TwinkleToes dance classes due to relocation, moving onto Kindergarten, etc., please contact TwinkleToes directly by emailing [Amanda@gotwinkletoes.com](mailto:Amanda@gotwinkletoes.com) or calling 865.621.7500. Please do not contact your daycare as we may not receive that information.

## Missed Class Days

**Inclement Weather** – If dance class is cancelled due to the daycare being closed on our scheduled class day because of Inclement Weather, we will reschedule a makeup day for that class within 30 days. For community classes, such as the YMCA and The Muse, we will follow Knox County for those closings. If Knox County is closed during an inclement weather day, our community classes will close as well. \*For daycares, if your school is open, we will be there!

**Instructor Illness or Missed Class** – If an instructor is unable to attend a class due to illness or personal reasons, we will reschedule a makeup day for that class within 30 days. If we are unable to reschedule a class, we will issue a credit for the missed class on your next month's tuition.

**Holidays** - We follow Knox County schedule for all holidays. We do make those classes up in the Spring. Please visit our Class Notes page to view our TwinkleToes Calendar

**Payment/Tuition Policy:** Monthly payments are non-refundable/non-transferable for any reason, including but not limited to, a parent deciding to no longer have their child take classes, a pre-school, daycare, or facility deciding to no longer offer TwinkleToes lessons, tuition that has already been drafted for a current month, and pre-payments made for multiple months of lessons. Lessons are not pro-rated for missed classes. If you know that your child will be missing a long period of school and multiple dance classes, please notify us in advance and we can work out billing arrangements during that time of absence. \*Please note: When you register your child for TwinkleToes dance lessons, you agree to the policy and terms listed above through your electronic signature.